



TECH SYSTEMS

We provide IT services that business love, and become the answer to your technical problems



IT Services & End User Support [2]

We support everything computer related: servers, computers, mobile devices, network routers & switches. We support PCs & Macs.

Ways to save on support:

- Save up to 40% through pre purchasing prorated support hours
- No surprises with our flat charge per device support
- On-demand hourly rates available

Help Desk with live engineers answering the calls. Extended and after-hour support is available

Servers, Computers, Software [3]

- ★ We sell at MSRP (manufacturer's suggested retail price) - you are guaranteed to get maximum savings
- ★ Engineers are trained & certified to diagnose and fix hardware and software issues, replace or upgrade hardware components
- ★ Support for Windows, Mac, Linux
- ★ We support virtual machines on local servers and on AWS cloud
- ★ We monitor & support software licenses - enterprise, educational, and volume licensing

Security - Network & Endpoint [4]

- At network level we ensure security via a business class advanced firewall and encrypted VPN tunnels to all outside connections
- Computers and servers (called endpoints) are secured through an antivirus and software firewall
- Windows & software updates are managed through RMM agents, as well as monitor for hardware problems & failures

Cloud Services & Web Apps [5]

- From local servers to Virtual Machines on AWS cloud - secure access from anywhere
- Web Apps running on any device & web printing
- VPN & remote access to company resources
- Data backups every 30 minutes

Email Hosting & Cloud Collaboration [6]

We host email on Microsoft Exchange.cloud or Google Workspace

Backups, archiving, anti-spam and additional email security are available with any package

WIFI Network [7]

- ★ We offer Wi-Fi with no upfront cost to you!
- ★ A choice of vendors - Cambium(Motorola), EnGenius, Ruckus, Aruba, Meraki, Ubiquiti
- ★ Scalable from several hundred to thousands of devices
- ★ All wireless traffic is encrypted with AES 256

Data Backup & Recovery [8]

- ★ Our backup solutions start at \$25 per month
- ★ Backups can run continuously or on schedule
- ★ Data is encrypted from end to end
- ★ Backup the entire system, or by folder
- ★ Store backups locally or in the cloud
- ★ Email notifications
- ★ Multiple restore points available for restores
- ★ Backup images can be loaded to VM's on the cloud disaster recovery readiness

QuickBooks Hosted Solution [9]

- Full QuickBooks versions: Pro, Premier, Enterprise
- Bring your QB license
- Accessible: from anywhere, on any device (Windows, Mac, mobile tablets)
- Seamless desktop experience - the same QB company file, look and feel
- Secure: fully encrypted sessions via Citrix and NetApp
- Add-ons integration: Excel reports, Crystal Reports

VOIP Telephones [10]

1. PRICE: Plans start at \$19.95, unlimited calling
2. SCALABILITY: One line or dozens of extensions
3. FEATURES: Receptionist, music on hold, call groups, conference calling, call forwarding to mobile, intercom, virtual fax, etc.
4. EASILY CONFIGURABLE: user web portal
5. PORTABILITY: Plug-and-play when moving
6. TONE CLARITY, and latest phones selection